

FACT SHEET: FALL 2005

ENROLMENT REPORT PATIENT DETAILS

TERMINATION REASONS

Each month physicians receive the Enrolment Report Patient Details. This report identifies patients added or removed from a physician's roster in the previous month. The following table provides additional detail regarding the termination codes/reasons for the activity shown on your enrolment report.

Physicians should monitor this report for additions to and removals from their rosters and contact their patients as necessary.

Where a physician believes that a patient's enrolment was ended in error or there are questions, the physician should contact the Ministry of Health and Long-Term Care Help Desk at 1 800 262-6524 or (613) 548-6791 from within the Kingston area.

ENROLMENT TERMINATION CODES

TERMINATION		EXPLANATION	SUGGESTED ACTION
Code	Reason (per report)		
12	ENDED BY MOH	Health Number error	Advise patient to contact District Office
14	ENDED BY MOH	Patient identified as deceased on ministry database	No action required
24	ADDED IN ERROR	Patient added to roster in error	No action required
30	ENDED BY MOH	Pre-member/ Assigned member ended; now enrolled or registered with red and white health card	No action required
32	ENDED BY MOH	Pre-member/ Assigned member ended; now enrolled or registered with photo health card	No action required
33	ENDED BY MOH	Termination reason cannot be released **	No action required
35	ROSTER TRANSFER	Patient transferred from roster per physician request	No action required
36	RE-ENROLLED	Original enrolment ended; patient now re-enrolled	No action required
37	ENTERED LTC	Original enrolment ended; patient now enrolled as Long Term Care	No action required
38	LEFT LTC	Long Term Care enrolment ended; patient has left Long Term Care	No action required
39	ASSIGNED MEMBER ENDED	Assigned member status ended; roster transferred per physician request	No action required
40	MEMBER DECEASED	Physician reported patient as deceased	No action required
41	ENDED BY MOH	Patient no longer meets selection criteria for your roster – assigned to another physician	Invite patient to enrol with you
42	ENTERED LTC	Physician ended enrolment; patient entered Long Term Care Facility	No action required
44	ENDED BY PHYS	Physician ended patient enrolment	No action required
51	ENDED BY MOH	Patient no longer meets selection requirement for your roster	Invite patient to enrol with you
53	PATIENT MOVED	Physician ended enrolment; patient moved out of geographic area	No action required
54	PATIENT LEFT PROV	Physician ended enrolment; patient left province	No action required
56	ENDED BY PHYS	Physician ended enrolment; per patient request	No action required
57	ENDED BY MOH	Enrolment terminated by patient	No action required
59	MOH OUT OF GEO	Enrolment ended; patient out of geographic area	Contact the patient
60	ENDED BY MOH	No current eligibility	Contact the patient
61	GEO ACTIVATED	Patient out of geographic area; address over-ride applied	No action required
62	GEO DEACTIVATED	Patient out of geographic area; address over-ride removed	Contact the patient
73	ENDED BY MOH	No current eligibility	Contact the patient
74	ENDED BY MOH	No current eligibility	Contact the patient
82	NO CONFIRMATION	Ministry has not received the Enrolment/Consent form	Check status of form
84	ENDED BY MOH	Termination reason cannot be released **	No action required
90	ENDED BY MOH	Termination reason cannot be released **	No action required
91	ENDED BY MOH	Termination reason cannot be released **	No action required

** Termination reason cannot be released due to patient confidentiality

The physician should contact the patient if a new enrolment record reported on the enrolment activity report with a future end date and no termination code. The future end date is equal to the patient's OHIP eligibility end date.